

GRIEVANCE SUBMISSION BEFORE FORUM

Forum For Redressal of Consumer Grievances Dakshin Haryana Bijli Vitran Nigam Ltd Block_D, Ground Floor, Vidyut Sadan, Vidyut Nagar, HISSAR-125005 Date/Month/Year: / / ____				
1. Name of the Complainant		Copy Attached: Yes/ No		
Attach Copy of the latest Bill :				
2. Address for Communication		PIN CODE :		
Phone no.: _____		Fax no.: _____		Email id: _____
3. Consumer no.				
5. Grievance and its Category (please tick the relevant box/boxes):				
a. Wrong billing	b. Recovery of arrears	c. Faulty Meter	d. Burnt meter	Reconnection
d. Supply interruption	e. Harmonics in supply	f. Deficient service	g. Transfer of connection	
h. Delay in providing new connection		i. Change in connected load	j. Others	
Explanation of grievance (ticked category) Please write in Detail (attached separate sheet, if required) and enclose relevant documents in support of grievance and list them:				
6. Against whom grievance is filed.		Name of the employee/office _____	Name of Department _____	
7. Relief sought from the Forum:				
8. Declaration: I /We, the Complainant/s herein declare that				
(a) the information furnished herein above is true and correct and I /We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.				
(b) The subject matter of the present Grievance has never been submitted to the Forum by me/or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.				
(c) The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.				
(d) The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.				
_____ Signature of Complainant			_____ Name of Complainant	
Fill Annexure 3: If consumer wants third Party (need not be an Advocate) to appear and/or present his case before the Forum (for nomination of by Consumer)				

SUBMISSION BEFORE FORUM – Form for Nomination of third Party by the consumer	
NOMINATION OF THIRD PARTY TO FORUM FOR REDRESSAL OF GRIEVANCE	
Date of Hearing : DD/MM/YYYY	Case No. _____
1. Name of the Complainant :	
NOMINATION- I/We the above named consumer hereby nominate Shri/Smt. _____, whose address is _____ _____ as my/or REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence. Signature of Nominee: _____ attested Signature of Applicant: _____ Date: DD/MM/YYYY	
ACCEPTANCE BY THE NOMINEE – I/We the above named nominee accept the above nomination _____ Signature of Nominee: Date DD/MM/YYYY	
(For Official use by the FORUM)	
Note: The nomination has to be submitted to the Forum on or before the date of hearing. Also, the Consumer has the option to change his nomination on or before the date of hearing.	