

**FORUM FOR REDRESSAL OF GRIEVANCE OF CONSUMERS
REPORT FOR THE QUARTER ENDING June/September/December/March**

Name of the Licensee:

Name of the Forum:

S. N	Nature of Complaints	Complaint Status						
		Complaints Pending at the end of the last quarter	Complaints received during the quarter.	Total complaints	Complaints attended during the quarter.	Balance Complaints to be attended	Complaints pending for more than 3 months but less than 6 months	Complaints pending for more than 6 months.
		(1)	(2)	(3=1+2)	(4)	(5=3-4)		
1.	Quantity							
2.	Quality							
3	Safety							
4	Reliability							
5	Efficiency							
6	Non compliance of HERC order							
7.	Interruption/ failure of power supply							
8	Voltage complaints							
9.	Metering problems							
10	Billing Problems							
11	Disconnection & Reconnection of power supply							
12	Others							