

**DAKSHIN HARYANA BIJLI VITRAN NIGAM**

(A Govt. of Haryana Undertaking)  
Office of CTO, DHBVN, Hisar-125005.  
E-Mail: [seit@dhbvn.org.in](mailto:seit@dhbvn.org.in)

**Memo no. Ch-205/IT-P-23/Vol-II****Dated: 17.09.2019**

To,

Sh. Sudarshan Vishnu Pol, **Email** : Sudarshan.Pol@vodafoneidea.com  
(Head-Government Sales, Haryana) **M.No.**: 9999018650  
M/s Vodafone Idea Limited,  
A-19, Ground Floor, Mohan Co-operative Estate,  
Mathura Road, New Delhi-110044.

**Subject:- Empanelment for providing the Mobile Communication & Data Service Facilities in DHBVN.****Refer:** Your letter no. nil dated 06<sup>th</sup> Sept'19 vide which you have submitted the proposal for mobile services.

This is with reference to your letter referred above vide which you have submitted your proposal for providing the Mobile Communication & Data Service Facilities to DHBVN.

In this regard, it is intimated that your proposal (Reiterated as under) for providing the Mobile Communication & Data Service Facilities to DHBVN on postpaid model has been considered and accepted by the competent authority.

Monthly Rental	Rs. 0	Rs. 50	Rs. 100	Rs. 149	Rs. 199	Rs. 299
<b>Outgoing calls</b>						
Local	CUG= Free and others Rs. 0.0033/Sec	CUG= Free 250 Minutes (L+S+R) free	CUG= Free 500 Minutes (L+S+R) free	FREE	FREE	FREE
STD	Rs. 0.0050/Sec			FREE	FREE	FREE
Roaming Calls				FREE	FREE	FREE
Incoming	Free			FREE	FREE	FREE
Outgoing	Rs. 0.0083/Sec			FREE	FREE	FREE
<b>SMS</b>						
Local	3000 SMS	NA				
STD	Rs. 0.01 per SMS		NA	100 SMS	100 SMS	100 SMS
Roaming SMS	Rs. 0.25 Local Rs. 0.38 STD					
International	Rs 5/SMS	Rs 5/SMS	Rs 5/SMS	Rs 5/SMS	Rs 5/SMS	Rs 5/SMS

Data Pack 4G/3G/2G	Rs. 50 / 3GB	500 MB Free	2GB Free	20 GB Free	30 GB Free	75 GB Free
Rollover Limit	NA	NA	NA	50 GB	200 GB	200 GB
Streaming Services	NA	NA	NA	Vodafone Play	Vodafone Play	Vodafone Play

Out of the above, the following plans have been considered and accepted for Company Owned & Company Paid (COCP) Mobile Communication & Data Service Facilities to DHBVN:

Monthly Rental	Rs. 149	Rs. 199	Rs. 299
Local	FREE	FREE	FREE
STD	FREE	FREE	FREE
Roaming Calls	FREE	FREE	FREE
Incoming	FREE	FREE	FREE
Outgoing	FREE	FREE	FREE
Local	100 SMS	100 SMS	100 SMS
STD			
Roaming SMS			
International	Rs 5/SMS	Rs 5/SMS	Rs 5/SMS
Data Pack 4G/3G/2G	20 GB Free	30 GB Free	75 GB Free
Rollover Limit	50 GB	200 GB	200 GB
Streaming Services	Vodafone Play	Vodafone Play	Vodafone Play

Note:- Applicable tax shall be extra.

The terms & conditions for the above empanelment shall be under:-

#### 1. Payment Terms:-

- i. The billing for the COCP mobile connections shall be done in the name of designated user using the service & same shall be delivered to their office/controlling office. DHBVN shall always endeavor to promote paperless billing under the Go-Green initiative.
- ii. Bills should be delivered 15 days before the due date for payment for verification and approval.
- iii. Bills should be delivered upto Sub-division level / Controlling office and payment will be made from DDO office/respective Division office.



- iv. Billing cycle for all mobile connection should be same.
- v. Any amount of the over & above permissible limit of the officer/official will be paid by the concerned officer/official. However, concerned DDO will recover the amount beyond permissible limit from the officer/official as its own level.
- vi. It is further added that no number of DHBVN should be barred till the last date third billing cycle.

**2. Entitlement of the Mobile facility with Data Services under COCP shall be as under:-**

Sr. No.	Designations	Entitlement for Plan (s)
1	CMD/MD/Directors	As per Choice
2.	CS/SEs/HoDs/CEs	Rs. 299
3	XENs/AEs/AEEs/Sr. AO	Rs. 199
4	Sr. PS/PA to MD and Directors/ Admin Officers under Secys/ PS/Supdt/ Account Officers/ Medical Officer/Sr. MO/Asstt Law Officer/Law Officer/Sr. LO/Sports Officer/PAs/JEs/JE-I/FM/AFM/LM/ALMs/Complaint Centres/Billing Section/IT-R-APDRP Cell/Theft Report Cell/Bank Visitor/Care Taker/ Bijli Suvidha Kendra/Help Desk/Store Keeper/Drivers	Rs. 149

**3. Contract Period**

The contract will be valid for one year w.e.f. 16<sup>th</sup> Sept'19 which can be further extended on yearly basis after mutual discussion/ negotiations keeping in view the market rates.

4. All the DHBVN owned mobile connections should be provided with the below mentioned welcome caller tune tone at no extra payment: -

“DAKSHIN HARYANA BIJLI VITRAN NIGAM MEIN AAPKA SWAAGAT HAI AND DHBVN WELCOME YOU.”

**5. General Terms & Conditions**

- i. There should be no activation and SIM charges.
- ii. All the numbers should have separate billing account number. No number of DHBVN should suffer barring or any other effect due to some other number of DHBVN.
- iii. The proposed Tariff plans shall not be changed without prior approval/consent of the Nigam.

- iv. At present M/s Vodafone has provided the mobile services and as per the existing policy, the current mobile numbers will be retained by the Nigam employee. As such, you will facilitate the change of plan (Existing to New) for the designated users in DHBVN as per the above entitlement.
- v. Plan of DHBVN should be provided to the DHBVN's employee as per their entitlement.
- vi. Any employee of Nigam can seek additional connection(s) in his /her individual name as per the above offered plans, under Individual Owned Individual Paid (IOIP) scheme. In this case DHBVN shall not own any responsibility for the same.

#### **6. SETTLEMENT OF DISPUTES**

If any dispute or difference of any kind whatsoever arises between the Purchaser and the Supplier in connection with or arising out of the Contract, the parties will make every effort to resolve amicably such dispute or difference by mutual consultation.

If, after thirty (30) days the parties failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of the matter may be commenced unless such notice is given.

#### **7. ARBITRATION**

All the matters, questions, disputes, differences and / or claims arising out of and /or concerning and /or in connection and /or relating to this contract whether or not obligations of either or both parties under this contract be subsisting at the time of such dispute and whether or not this contract has been terminated or purported to be terminated or completed, shall be referred to the Sole Arbitrator to be nominated by Managing Director/DHBVNL. The Award of the Arbitrator shall be final and binding on the Parties to this contract. Provisions of the Arbitration & conciliation Act, 1996 and the Rules made there under, the statutory modifications thereof for the time being in force, shall be deemed to apply to the Arbitration proceedings under this clause.

#### **8. Termination for Convenience:**

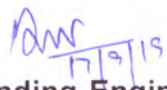
- (a) DHBVN, by Notice sent to supplier may terminate the Contract, in whole or in part, at any time for its convenience. The Notice of termination shall specify that termination is for the DHBVN convenience, the extent to which performance of supplier under the Contract is terminated, and the date upon which such termination becomes effective.



- (b) The Goods/services those are complete and ready for shipment and completion of work within twenty-eight (28) days after supplier receipt of the Notice of termination shall be accepted by the DHBVN at the Contract terms and prices. For the remaining Goods/services, the DHBVN may elect:
- (i) To have any portion of work/services completed and delivered at the Contract terms and prices; and/or
  - (ii) To cancel the remainder and pay to supplier an agreed amount for partially completed Goods/services and Related Services and for materials and parts previously procured by supplier.
- c. The firm should prepare and present a detailed exit plan within five calendar days of termination notice receipt to DHBVN ("Exit Plan").
- d. The Nodal Officer or any other person designated by DHBVN and along with designated team will review the Exit plan. If approved, the firm shall start working on the same immediately. If the plan is rejected, the firm shall prepare alternate plan within two calendar days. If the second plan is also rejected, the DHBVN will provide a plan for the firm and it should be adhered to in totality.

Please acknowledge your acceptance within five days of issue of this letter.

This carries the approval of WTDs of DHBVN, Hisar.

  
**Superintending Engineer /IT  
For Chief Technology Officer  
DHBVN, Hisar**

CC:-

1. SPS to CMD, DHBVN/ UHBVN, for kind information of the W/CMD please.
2. PS to Director/Operation, DHBVN, Hisar for kind information of the Director, please.
3. PS to Director/Project, DHBVN, Hisar for kind information of the Director, please.
4. All Chief Engineers under DHBVN for information of the matter, please
5. CTO, DHBVN, Hisar for information of the matter please.
6. All Superintending Engineers under DHBVN for information of the matter, please
7. Controller of Finance, DHBVN, Hisar for information of the matter, please.
8. FA/HQ, DHBVN, Hisar for information of the matter, please.
9. Chief Auditor, DHBVN, Hisar for information of the matter, please.
10. FA/MM, DHBVN, Hisar for information of the matter, please.
11. Chief Account Officer, DHBVN, Hisar for information of the matter, please.
12. All XEN/Operation & SDO/Operations under DHBVN for information.