

Amendment No. 1 for TER-47/R-APDRP/IT Support Service/2020 dated 30.10.2020 & E-Tender No - 2020 HBC 149448 1

Sr. No	Page No.	Clause Name/ No.	RFP Term	Amendments
1	40	4.II (ii) of ITB	<p>The bidder should have an IT experience of working in any Utility (Power/Oil & Gas/Water/Telecom sectors) or infrastructure/industry/service sector (rail/road/port/airport/tourism/banking/insurance). Following experience shall be required from the bidder to qualify for the bid:-</p> <p>1. Successful project execution of one project involving Customization and configuration of software application for business operations based on COTS product covering at least 4 of the following modules: New connection, GIS, MIS, Web Self Service, Asset Management, Maintenance Management, Billing, Metering, Payment Collection module, Energy Auditing, Accounting, Customer Care, MDM, MDAS, ERP Network, Hardware elements during the last five financial years.</p> <p align="center">OR</p> <p>2. Successfully executed project related to IT support services OR in the process of executing at least one such project/manage services for the IT support services based on COTS product covering at least 4 of the following modules: New connection, GIS, MIS, Web Self Service, Asset Management, Maintenance Management, Billing, Metering, Payment Collection module, Energy Auditing, Accounting, Customer Care, MDM, MDAS, ERP Network, Hardware elements during the last five financial years.</p>	<p>The bidder should have an IT experience of working in any Utility (Power/Oil & Gas/Water/Telecom sectors) or infrastructure/industry/service sector (rail/road/port/airport/tourism/banking/insurance). Following experience shall be required from the bidder to qualify for the bid:-</p> <p>Successful project execution of one project involving Customization and configuration of software application for business operations based on COTS product covering at least 4 of the following modules: New connection, GIS, MIS, Web Self Service, Asset Management, Maintenance Management, Billing, Metering, Payment Collection module, Energy Auditing, Accounting, Customer Care, MDM, MDAS, ERP Network, Hardware elements during the last five financial years.</p> <p align="center">OR</p> <p>Successfully executed project related to IT support services OR in the process of executing at least one such project/manage services for the IT support services based on COTS product covering at least 4 of the following modules: New connection, GIS, MIS, Web Self Service, Asset Management, Maintenance Management, Billing, Metering, Payment Collection module, Energy Auditing, Accounting, Customer Care, MDM, MDAS, ERP Network, Hardware elements during the last five financial years.</p> <p>The bidders/IT firms, having bilateral back to back support agreements with the System Integrators (Who have the experience of successfully executing R-APDRP IT projects in Utility in India) or OEMs of COTS product (Oracle CC&B), can meet the above criteria based on the commitment from such partner SI's/OEM's. However, such commitment between the bidder and partner SI/OEM (Not more than one) should be duly notarized for the purpose of bidding under the tender.</p>
All Other terms & conditions of RFP shall remain unchanged.				

Handwritten signature and date: 17/11/2020

**Superintending Engineer/R-APDRP
For CTO, DHBVN, Hisar**